Drinking Water Appearance Check-if-Apply List

Customer complaint information helps water utilities diagnose aesthetic issues.

Date issue first began: _____   Do you have filtration system (i.e. filters, water softener)?

Name: _____   Yes ☐   No ☐

Address: _____   What is the age of the property? _____

Phone number: _____   What is plumbing type (i.e, copper, galvanized, plastic)?

Email: _____   _____

Water usage pattern (how long since tap was previously used, was the property vacant for some time)?

_____

Appearance Issue:	Location:	Particle Size/Shape/Quality	Color:
Water (no particles) ☐	Bathroom sink ☐	Dirt/soil ☐	Black ☐
Particles—aerator ☐	Bathtub ☐	Fiber-like ☐	Blue ☐
Particles—floating ☐	Dishwasher ☐	Gritty ☐	Brown ☐
Particles—sinking ☐	Kitchen sink ☐	Greasy ☐	Cloudy ☐
Particles—suspended ☐	Laundry sink ☐	Insect pieces ☐	Cream ☐
Particles—swimming ☐	Outside tap ☐	Metallic-like ☐	Glassy ☐
Stains/slimes on surfaces ☐	Refrigerator ice maker ☐	Oily ☐	Green ☐
	Refrigerator water dispenser ☐	Plastic-like ☐	Gray ☐
	Toilet(s) ☐	Round beads ☐	Foamy ☐
	Washing machine ☐	Rubbery ☐	Milky ☐
	Water fountain ☐	Rust ☐	Orange ☐
	Many sinks ☐	Slimy ☐	Red ☐
	Many locations ☐	Soapy ☐	Rusty ☐
		Stain ☐	Translucent ☐
		Do not know ☐	White ☐
			Yellow ☐
			Multicolored ☐

Any questions please contact Municipal Services at 209-668-5590. Email form to mailto:municipalservices@turlock.ca.us